

**7813.0300 WHEN CALL TRACING MUST BE PROVIDED.**

Subpart 1. **Request by customer and officer.** Local exchange carriers must provide call-tracing services when requested by both a customer and an investigative or law enforcement officer and the customer has provided written consent.

Subp. 2. **Emergency request.** In emergencies, local exchange carriers shall provide call-tracing services when requested by a customer and the customer has provided oral consent. In emergencies, local exchange carriers shall request written consent promptly and shall advise the customer to seek the assistance of an investigative or law enforcement officer.

**Statutory Authority:** *MS s 237.069*

**History:** *19 SR 1518*

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