## 4764.0010 APPLICABILITY AND PURPOSE.

Subpart 1. **Applicability.** Parts 4764.0010 to 4764.0070 apply to an eligible provider that is an applicant or is certified as a health care home.

- Subp. 2. **Purpose.** Parts 4764.0010 to 4764.0070 establish the standards and procedures for certification of health care homes. The purpose of the standards is to require health care homes to deliver services that:
- A. facilitate consistent and ongoing communication among the health care home and the patient and family, and provide the patient with continuous access to the patient's health care home;
- B. use an electronic, searchable patient registry that enables the health care home to manage health care services, provide appropriate follow-up, and identify gaps in patient care;
  - C. include care coordination that focuses on patient and family-centered care;
- D. include a care plan for selected patients with a chronic or complex condition, involve the patient and, if appropriate, the patient's family in the care planning process; and
- E. reflect continuous improvement in the quality of the patient's experience, the patient's health outcomes, and the cost-effectiveness of services.

**Statutory Authority:** MS s 256B.0751; 256B.0752; 256B.0753

**History:** 34 SR 591

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