

**4680.0900 PATIENT NOTICE.**

Subpart 1. **Notice of mechanism.** Written notice of the existence and availability of the grievance mechanism shall be posted conspicuously in all facilities, along with the notice required under Minnesota Statutes, section 144.652, and furnished, unless an emergency prevents such furnishing, to the patient or the patient's representative if and when the former is actually admitted to the facility. If an individual patient notice is required to be furnished to the patient or the patient's representative under Minnesota Statutes, section 144.652, written notice under these rules shall be furnished at the same time.

Subp. 2. **Content of the notice.** Such written notice shall include the following:

A. a statement that complaints or grievances related to rights expressed in the Patients' Bill of Rights (Minnesota Statutes, section 144.651), or to any other rights, may be able to be resolved within the facility;

B. a statement that the facility maintains a grievance mechanism for this purpose;

C. a statement specifying an individual or type of individual to whom such complaints or grievances can be directed; and

D. a statement that any complainant has the right to request and to receive a written response to any complaint.

**Statutory Authority:** *MS s 144.691*

**History:** *17 SR 1279*

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