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State of Minnesota
HOUSE OF REPRESENTATIVES

EIGHTY-EIGHTH SESSION

H. F. No. **3073**

03/13/2014 Authored by Atkins

The bill was read for the first time and referred to the Committee on Commerce and Consumer Protection Finance and Policy

03/20/2014 Adoption of Report: Amended and re-referred to the Committee on Judiciary Finance and Policy

03/26/2014 Adoption of Report: Amended and re-referred to the Committee on Civil Law

1.1 A bill for an act
1.2 relating to insurance; modifying certain regulations to reduce the incidence
1.3 of insurance fraud; providing an administrative penalty for insurance fraud;
1.4 regulating no-fault auto benefits; regulating certain property and casualty
1.5 coverages; creating a process for deauthorization of the right of health care
1.6 providers to receive certain payments under chapter 65B; limiting reimbursement
1.7 for certain prescription drugs; regulating batch billing; modifying certain
1.8 economic benefits under chapter 65B; establishing a task force on motor vehicle
1.9 insurance coverage verification; amending Minnesota Statutes 2012, sections
1.10 13.7191, subdivision 16; 60A.952, subdivision 3; 65B.44, subdivisions 2, 3, 4, 6,
1.11 by adding a subdivision; 65B.525, by adding a subdivision; 65B.54, subdivision
1.12 2; 72A.502, subdivision 2; 604.18, subdivision 4; Minnesota Statutes 2013
1.13 Supplement, section 45.0135, by adding a subdivision; proposing coding for new
1.14 law in Minnesota Statutes, chapters 45; 60A; 65B; repealing Minnesota Statutes
1.15 2012, section 72A.327.

1.16 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA:

1.17 Section 1. Minnesota Statutes 2012, section 13.7191, subdivision 16, is amended to read:

1.18 Subd. 16. **Regulation of trade practices; insurance contract data.** (a) **Insurance**
1.19 **contract data.** Certain insurance contract data held by the commissioner of commerce are
1.20 classified under section 72A.20, subdivision 15.

1.21 (b) ~~Health claims appeals.~~ Documents that are part of an appeal from denial of
1.22 ~~health care coverage for experimental treatment are classified under section 72A.327.~~

1.23 Sec. 2. Minnesota Statutes 2013 Supplement, section 45.0135, is amended by adding a
1.24 subdivision to read:

1.25 Subd. 9. **Administrative penalty for insurance fraud.** (a) In addition to any
1.26 criminal penalties that may be imposed under section 609.611, on a showing by a

2.1 preponderance of the evidence that a violation of section 609.611 has occurred, the
2.2 commissioner may:

2.3 (1) impose an administrative penalty not exceeding \$25,000 for each act of insurance
2.4 fraud; and

2.5 (2) order restitution to an insurer or self-insured employer of any insurance proceeds
2.6 paid relating to a fraudulent insurance claim.

2.7 (b) In determining the amount of the administrative penalty, the commissioner
2.8 must consider:

2.9 (1) the nature, circumstances, extent, gravity, and number of violations;

2.10 (2) the degree of culpability of the violator;

2.11 (3) prior offenses and repeated violations of the violator; and

2.12 (4) any other matter that the commissioner considers appropriate and relevant.

2.13 (c) If an administrative penalty is not paid after all rights of appeal have been
2.14 waived or exhausted, the commissioner may bring a civil action in a court of competent
2.15 jurisdiction to collect the administrative penalty, including expenses and litigation costs,
2.16 reasonable attorney fees, and interest.

2.17 (d) This section does not affect an insurer's right to take any independent action to
2.18 seek recovery against a person that violates this section.

2.19 **Sec. 3. [45.0137] DEAUTHORIZATION OF PROVIDERS FROM RECEIVING**
2.20 **CERTAIN PAYMENTS UNDER CHAPTER 65B.**

2.21 Subdivision 1. **Definitions.** (a) As used in this section, the following terms have
2.22 the meaning given.

2.23 (b) "Appropriate licensing authority" means the state agency responsible for
2.24 licensing and discipline of a provider.

2.25 (c) "Commissioner" means the commissioner of commerce.

2.26 (d) "Medical services" means those services eligible for reimbursement under
2.27 section 65B.44, subdivision 2.

2.28 (e) "Provider of medical services" or "provider" means a person or entity that has
2.29 provided medical services.

2.30 Subd. 2. **Deauthorization of providers.** The commissioner, or an appropriate
2.31 licensing authority, may, by order, remove authorization for a provider of medical services
2.32 to demand or request payment for medical services upon finding, after investigation as
2.33 provided in subdivision 3, that the provider:

2.34 (1) has been guilty of professional or other misconduct or incompetency in
2.35 connection with medical services rendered;

3.1 (2) has exceeded the limits of professional competence in providing medical services
3.2 or has knowingly made a false statement or representation as to a material fact in any
3.3 report made in connection with any claim under chapter 65B;

3.4 (3) solicited, or has employed another to solicit for the provider or for another,
3.5 professional treatment, examination, or care of an injured person in connection with any
3.6 claim under chapter 65B;

3.7 (4) has refused to appear before, or to answer upon request of, the commissioner
3.8 or duly authorized officer of an appropriate licensing authority, any legal question, or
3.9 to produce any relevant information concerning conduct in connection with providing
3.10 medical services; or

3.11 (5) has engaged in patterns of billing for medical services that were not provided.

3.12 Subd. 3. **Investigation.** (a) The commissioner may investigate any reports made
3.13 under section 45.0135, or other information in the commissioner's possession, regarding
3.14 providers of medical services engaging in any of the unlawful activities set forth in
3.15 subdivision 2. After conducting an investigation, the commissioner must send to the
3.16 appropriate licensing authority a list of any providers who the commissioner believes may
3.17 have engaged in any of the unlawful activities set forth in subdivision 2 together with a
3.18 description of the grounds for inclusion on the list. Within 45 days of receipt of the list,
3.19 the appropriate licensing authority shall notify the commissioner in writing whether the
3.20 licensing authority confirms that the commissioner has a reasonable basis to proceed
3.21 with notice and a hearing for determining whether any of the listed providers should be
3.22 deauthorized from demanding or requesting any payment for medical services.

3.23 (b) An appropriate licensing authority may also investigate any reports, allegations,
3.24 or other information in its possession regarding providers engaging in any of the unlawful
3.25 activities set forth in subdivision 2. If the appropriate licensing authority conducts an
3.26 investigation, then that authority is responsible for providing notice and an opportunity to
3.27 be heard to the providers that are subject to deauthorization from demanding or requesting
3.28 any payment for medical services.

3.29 (c) Hearings under this section must be conducted in accordance with chapter 14 and
3.30 any other applicable law.

3.31 Sec. 4. **[60A.0812] PROHIBITED EXCLUSION; CERTAIN PROPERTY AND**
3.32 **CASUALTY POLICIES.**

3.33 An automobile insurance policy, personal excess liability policy, or personal
3.34 umbrella policy must not contain an exclusion of, or limitation on, liability for damages

4.1 for bodily injury solely because the injured person is a resident or member of the insured's
4.2 household that is related to the insured by blood or marriage.

4.3 **EFFECTIVE DATE.** This section is effective January 1, 2015, and applies to
4.4 policies issued, renewed, or continued on or after that date.

4.5 Sec. 5. Minnesota Statutes 2012, section 60A.952, subdivision 3, is amended to read:

4.6 Subd. 3. **Immunity from liability.** If insurers, insurance support organizations
4.7 as defined in section 72A.491, subdivision 12, agents acting on the insurers' behalf, or
4.8 authorized persons release information in good faith under this section, whether orally
4.9 or in writing, they are immune from any liability, civil or criminal, for the release or
4.10 reporting of the information.

4.11 Sec. 6. Minnesota Statutes 2012, section 65B.44, subdivision 2, is amended to read:

4.12 Subd. 2. **Medical expense benefits.** (a) Medical expense benefits shall reimburse
4.13 all reasonable expenses for necessary:

4.14 (1) medical, surgical, x-ray, optical, dental, chiropractic, and rehabilitative services,
4.15 including prosthetic devices;

4.16 (2) prescription drugs, provided that:

4.17 (i) prescription drugs filled and dispensed outside of a licensed pharmacy shall be
4.18 billed at the average wholesale price (AWP), or its equivalent, for that drug on that date
4.19 as published in Medispan, Redbook, or Gold Standard Drug Database, as identified by
4.20 its National Drug Code, plus a dispensing fee of \$4.18;

4.21 (ii) if a prescription drug has been repackaged, the average wholesale price used
4.22 to determine the maximum reimbursement shall be the average wholesale price for
4.23 the underlying drug product, as identified by its National Drug Code from the original
4.24 labeler; and

4.25 (iii) compound drugs shall be billed by listing each drug and its National Drug Code
4.26 number included in the compound and calculating the charge for each drug separately.

4.27 Reimbursement shall be based on the sum of the fee for each ingredient for which
4.28 there is an assigned National Drug Code number plus a single dispensing fee of \$4.18.

4.29 Compound drugs shall not be dispensed without first obtaining preauthorization from the
4.30 reparation obligor;

4.31 (3) ambulance and all other transportation expenses incurred in traveling to receive
4.32 other covered medical expense benefits;

4.33 (4) sign interpreting and language translation services, other than such services
4.34 provided by a family member of the patient, related to the receipt of medical, surgical,

5.1 x-ray, optical, dental, chiropractic, hospital, extended care, nursing, and rehabilitative
5.2 services; and

5.3 (5) hospital, extended care, and nursing services.

5.4 (b) Hospital room and board benefits may be limited, except for intensive care
5.5 facilities, to the regular daily semiprivate room rates customarily charged by the institution
5.6 in which the recipient of benefits is confined.

5.7 (c) Such benefits shall also include necessary remedial treatment and services
5.8 recognized and permitted under the laws of this state for an injured person who relies
5.9 upon spiritual means through prayer alone for healing in accordance with that person's
5.10 religious beliefs.

5.11 (d) Medical expense loss includes medical expenses accrued prior to the death of a
5.12 person notwithstanding the fact that benefits are paid or payable to the decedent's survivors.

5.13 (e) Medical expense benefits for rehabilitative services shall be subject to the
5.14 provisions of section 65B.45.

5.15 Sec. 7. Minnesota Statutes 2012, section 65B.44, is amended by adding a subdivision
5.16 to read:

5.17 Subd. 2a. **Billing.** (a) Providers of goods and services for which a medical expense
5.18 benefit claim is submitted shall notify the appropriate reparation obligor of the date the
5.19 services were commenced or the goods were first provided within 30 days of determining
5.20 the identity of the reparation obligor, but in any event not later than 90 days from the date
5.21 services were commenced or goods were first provided. Once the reparation obligor
5.22 has been established, all bills must be submitted to the reparation obligor not later than
5.23 60 days from the date of service.

5.24 (b) If the provider of goods and services for which a medical expense benefit claim
5.25 is submitted fails to submit a bill and supporting documentation to a reparation obligor as
5.26 required in this subdivision, the medical expenses shall not be compensable.

5.27 Sec. 8. Minnesota Statutes 2012, section 65B.44, subdivision 3, is amended to read:

5.28 **Subd. 3. Disability and income loss benefits.** (a) Disability and income loss
5.29 benefits shall provide compensation for 85 percent of the injured person's loss of present
5.30 and future gross income from inability to work proximately caused by the nonfatal
5.31 injury subject to a maximum of ~~\$250~~ \$500 per week. Loss of income includes the costs
5.32 incurred by a self-employed person to hire substitute employees to perform tasks which
5.33 are necessary to maintain the income of the injured person, which are normally performed
5.34 by the injured person, and which cannot be performed because of the injury.

6.1 **(b)** If the injured person is unemployed at the time of injury and is receiving or is
6.2 eligible to receive unemployment benefits under chapter 268, but the injured person loses
6.3 eligibility for those benefits because of inability to work caused by the injury, disability
6.4 and income loss benefits shall provide compensation for the lost benefits in an amount
6.5 equal to the unemployment benefits which otherwise would have been payable, subject to
6.6 a maximum of ~~\$250~~ \$500 per week.

6.7 **(c)** Compensation under this subdivision shall be reduced by any income from
6.8 substitute work actually performed by the injured person or by income the injured person
6.9 would have earned in available appropriate substitute work which the injured person was
6.10 capable of performing but unreasonably failed to undertake.

6.11 **(d)** For the purposes of this section "inability to work" means disability which
6.12 prevents the injured person from engaging in any substantial gainful occupation or
6.13 employment on a regular basis, for wage or profit, for which the injured person is or may
6.14 by training become reasonably qualified. If the injured person returns to employment and
6.15 is unable by reason of the injury to work continuously, compensation for lost income shall
6.16 be reduced by the income received while the injured person is actually able to work. The
6.17 weekly maximums may not be prorated to arrive at a daily maximum, even if the injured
6.18 person does not incur loss of income for a full week.

6.19 **(e)** For the purposes of this section, an injured person who is "unable by reason of
6.20 the injury to work continuously" includes, but is not limited to, a person who misses time
6.21 from work, including reasonable travel time, and loses income, vacation, or sick leave
6.22 benefits, to obtain medical treatment for an injury arising out of the maintenance or use
6.23 of a motor vehicle.

6.24 Sec. 9. Minnesota Statutes 2012, section 65B.44, subdivision 4, is amended to read:

6.25 Subd. 4. **Funeral and burial expenses.** Funeral and burial benefits shall be
6.26 reasonable expenses not in excess of ~~\$2,000~~ \$5,000, including expenses for cremation or
6.27 delivery under the Darlene Luther Revised Uniform Anatomical Gift Act, chapter 525A.

6.28 Sec. 10. Minnesota Statutes 2012, section 65B.44, subdivision 6, is amended to read:

6.29 Subd. 6. **Survivors economic loss benefits.** Survivors economic loss benefits, in
6.30 the event of death occurring within one year of the date of the accident, caused by and
6.31 arising out of injuries received in the accident, are subject to a maximum of ~~\$200~~ \$500
6.32 per week and shall cover loss accruing after decedent's death of contributions of money
6.33 or tangible things of economic value, not including services, that surviving dependents

7.1 would have received from the decedent for their support during their dependency had the
7.2 decedent not suffered the injury causing death.

7.3 For the purposes of definition under sections 65B.41 to 65B.71, the following
7.4 described persons shall be presumed to be dependents of a deceased person: (a) a wife
7.5 is dependent on a husband with whom she lives at the time of his death; (b) a husband
7.6 is dependent on a wife with whom he lives at the time of her death; (c) any child while
7.7 under the age of 18 years, or while over that age but physically or mentally incapacitated
7.8 from earning, is dependent on the parent with whom the child is living or from whom the
7.9 child is receiving support regularly at the time of the death of such parent; or (d) an actual
7.10 dependent who lives with the decedent at the time of the decedent's death. Questions of
7.11 the existence and the extent of dependency shall be questions of fact, considering the
7.12 support regularly received from the deceased.

7.13 Payments shall be made to the dependent, except that benefits to a dependent who
7.14 is a child or an incapacitated person may be paid to the dependent's surviving parent or
7.15 guardian. Payments shall be terminated whenever the recipient ceases to maintain a status
7.16 which if the decedent were alive would be that of dependency.

7.17 Sec. 11. Minnesota Statutes 2012, section 65B.525, is amended by adding a subdivision
7.18 to read:

7.19 Subd. 3. **Awards.** The rules of court must provide that a party claiming economic
7.20 loss benefits shall appear at the arbitration proceeding to be awarded any benefits.

7.21 Sec. 12. Minnesota Statutes 2012, section 65B.54, subdivision 2, is amended to read:

7.22 Subd. 2. **Interest on overdue payments.** Overdue payments shall bear simple
7.23 interest at the rate of 15 percent per annum. Once an obligor has denied benefits from a
7.24 specific provider, made a blanket denial of a type of benefits, or issued a general denial of
7.25 benefits, interest is due on all overdue benefits within the scope of the denial, regardless
7.26 of whether the insured or provider continues to provide ongoing proof of the fact and
7.27 amount of each additional loss incurred.

7.28 Sec. 13. [65B.541] **WHISTLEBLOWERS.**

7.29 Subdivision 1. **Financial resources.** In any investigation or prosecution by the state,
7.30 nothing shall prohibit an insurer from providing the financial resources necessary for
7.31 conducting the investigation and prosecution.

7.32 Subd. 2. **Whistleblowers.** (a) Without limiting an insurer's right of full recovery of
7.33 proceeds paid for services deemed noncompensable, the court may also award those sums

8.1 deemed appropriate, but in no case more than 37 percent of proceeds to be recovered or
8.2 saved by the insurer with respect to a particular runner, capper, or steerer, to a qualified
8.3 person or entity (herein, "informant") who provides the primary specific evidence or
8.4 information in support of one or more violations under this section, taking into account
8.5 the significance of the evidence or information. For the purposes of this subdivision,
8.6 informant shall not include any person or entity bringing an action under this section or
8.7 acting on behalf of the news media.

8.8 (b) An insurer may elect to reimburse, including on a prepayment basis or otherwise,
8.9 reasonable out-of-pocket costs of an actual or potential informant which is incurred or
8.10 likely to be incurred in the course of preparing and disclosing the information. Such
8.11 out-of-pocket costs shall include without limit any applicable attorney fees associated with
8.12 the preparation and disclosure of the information by the informant.

8.13 (c) An actual or potential informant may place conditions on the use and disclosure of
8.14 the information. Such conditions may include without limit confidentiality as to the identity
8.15 of the informant, as well as the nature of any reimbursement terms, restrictions on the scope
8.16 of individuals and entities with whom the insurer may properly disclose the information,
8.17 assistance in the determination of the scope of the insurer's investigation or efforts to
8.18 prosecute, and other conditions relating to the use and disclosure of the information.

8.19 (d) Unless otherwise requested by the informant, all information provided by an
8.20 informant, including any restriction on use and disclosure, if presented in court, shall be
8.21 examined in a confidential, in-camera proceeding, unless the informant requests a hearing
8.22 in open court and the court determines that a public hearing is necessary to the public
8.23 interest and the proper administration of justice.

8.24 (e) In the absence of actual malice, no person or entity furnishing, disclosing, or
8.25 requesting such information under this section shall be subject to civil liability for libel,
8.26 slander, or any other cause of action arising from the furnishing, disclosing, or requesting
8.27 of such information. Any person or entity against whom any action is brought who is
8.28 found to be immune from liability under this section shall be entitled to recover reasonable
8.29 attorney fees and costs from the person or party who brought the action. This section does
8.30 not abrogate or modify in any way any common law or statutory privilege or immunity
8.31 heretofore enjoyed by any person or entity. Without limiting the terms of this subdivision:

8.32 (1) an insurer shall be permitted to notify any change of representation or treating
8.33 health care provider to state and federal agencies, prior attorneys of record, prior treating
8.34 providers of record, and the patient or client, and to discuss the change with such persons
8.35 or entities; and

9.1 (2) an insurer shall be permitted to request an explanation of circumstances of change
9.2 of treating provider and attorney to the subsequent treating provider and attorney or the
9.3 patient or client; notwithstanding the foregoing, (i) the payment of any benefits relating
9.4 to the patient shall not be suspended or conditioned upon the failure of the subsequent
9.5 treating provider or attorney to respond to the request or provide such explanation and (ii)
9.6 the request shall clearly and conspicuously state that the payment of benefits shall not be
9.7 suspended or conditioned upon a response or explanation.

9.8 **EFFECTIVE DATE.** This section is effective August 1, 2014.

9.9 Sec. 14. Minnesota Statutes 2012, section 72A.502, subdivision 2, is amended to read:

9.10 Subd. 2. **Prevention of fraud.** Personal or privileged information may be disclosed
9.11 without a written authorization to another person if the information is limited to that
9.12 which is reasonably necessary to detect or prevent criminal activity, fraud, material
9.13 misrepresentation, or material nondisclosure in connection with an insurance transaction,
9.14 and that person agrees not to disclose the information further without the individual
9.15 written authorization unless the further disclosure is otherwise permitted by this section
9.16 if made by an insurer, insurance agent, or insurance-support organization. Any insurer,
9.17 insurance agent, or insurance-support organization making such a disclosure is immune
9.18 from liability under section 60A.952, subdivision 3.

9.19 Sec. 15. Minnesota Statutes 2012, section 604.18, subdivision 4, is amended to read:

9.20 Subd. 4. **Claim for taxable costs.** (a) Upon commencement of a civil action by an
9.21 insured against an insurer, the complaint must not seek a recovery under this section. After
9.22 ~~filing the suit~~ judgment is entered or after trial of the action, a party may make a motion to
9.23 amend the pleadings to claim recovery of taxable costs under this section. The moving
9.24 party must be permitted discovery on the liability issue under subdivision 2 before the
9.25 motion to amend the pleadings is made. The motion must allege the applicable legal basis
9.26 under this section for awarding taxable costs under this section, and must be accompanied
9.27 by one or more affidavits showing the factual basis for the motion. The motion may be
9.28 opposed by the submission of one or more affidavits showing there is no factual basis
9.29 for the motion. At the hearing, if the court finds prima facie evidence in support of the
9.30 motion, the court may grant the moving party permission to amend the pleadings to claim
9.31 taxable costs under this section.

9.32 (b) An award of taxable costs under this section shall be determined by the court in a
9.33 proceeding subsequent to any determination by a fact finder of the amount an insured is
9.34 entitled to under the insurance policy, and shall be governed by the procedures set forth

10.1 in Minnesota General Rules of Practice, Rule 119. The verdict in the action brought
10.2 pursuant to this section must be considered by the court in awarding taxable costs under
10.3 this subdivision.

10.4 (c) An award of taxable costs under this section is not available in any claim that is
10.5 resolved or confirmed by arbitration or appraisal.

10.6 (d) The following are not admissible in any proceeding that seeks taxable costs
10.7 under this section:

10.8 (1) findings or determinations made in arbitration proceedings conducted under
10.9 section 65B.525 or rules adopted under that section;

10.10 (2) allegations involving, or results of, investigations, examinations, or
10.11 administrative proceedings conducted by the Department of Commerce;

10.12 (3) administrative bulletins or other informal guidance published or disseminated by
10.13 the Department of Commerce; and

10.14 (4) provisions under chapters 59A to 79A and rules adopted under those sections
10.15 are not admissible as standards of conduct.

10.16 (e) A claim for taxable costs under this section may not be assigned. This paragraph
10.17 does not affect the assignment of rights not established in this section.

10.18 **EFFECTIVE DATE; APPLICATION.** This section is effective the day following
10.19 final enactment and applies to awards of taxable costs made on or after that date.

10.20 Sec. 16. **TASK FORCE ON MOTOR VEHICLE INSURANCE COVERAGE**
10.21 **VERIFICATION.**

10.22 Subdivision 1. **Establishment.** The task force on motor vehicle insurance coverage
10.23 verification is established to review and evaluate approaches to insurance coverage
10.24 verification and recommend legislation to create and fund a program in this state.

10.25 Subd. 2. **Membership; meetings; staff.** (a) The task force shall be composed of
10.26 13 members, who must be appointed by July 1, 2014, and who serve at the pleasure of
10.27 their appointing authorities:

10.28 (1) the commissioner of public safety or a designee;

10.29 (2) the commissioner of commerce or a designee;

10.30 (3) two members of the house of representatives, one appointed by the speaker of the
10.31 house and one appointed by the minority leader;

10.32 (4) two members of the senate, one appointed by the Subcommittee on Committees
10.33 of the Committee on Rules and Administration and one appointed by the minority leader;

10.34 (5) a representative of Minnesota Deputy Registrars Association;

10.35 (6) a representative of AAA Minnesota;

- 11.1 (7) a representative of AARP Minnesota;
11.2 (8) a representative of the Insurance Federation;
11.3 (9) a representative of the Minnesota Bankers Association;
11.4 (10) a representative of the Minnesota Bar Association; and
11.5 (11) a representative of the Minnesota Police and Peace Officers Association.

11.6 (b) Compensation and expense reimbursement must be as provided under Minnesota
11.7 Statutes, section 15.059, subdivision 3, to members of the task force.

11.8 (c) The commissioner of public safety shall convene the task force by August
11.9 1, 2014, and shall appoint a chair from the membership of the task force. Staffing and
11.10 technical assistance must be provided by the Department of Public Safety.

11.11 Subd. 3. **Duties.** The task force shall review and evaluate programs established in
11.12 other states as well as programs proposed by third parties, identify one or more programs
11.13 recommended for implementation in this state, and, as to the recommended programs,
11.14 adopt findings concerning:

11.15 (1) comparative costs of programs;

11.16 (2) implementation considerations, and in particular, identifying the appropriate
11.17 supervising agency and assessing compatibility with existing and planned computer
11.18 systems;

11.19 (3) effectiveness in verifying existence of motor vehicle insurance coverage;

11.20 (4) identification of categories of authorized users;

11.21 (5) simplicity of access and use for authorized users;

11.22 (6) data privacy considerations;

11.23 (7) data retention policies; and

11.24 (8) statutory changes necessary for implementation.

11.25 Subd. 4. **Report.** By February 1, 2015, the task force must submit to the
11.26 chairs and ranking minority members of the house of representatives and senate
11.27 committees and divisions with primary jurisdiction over commerce and transportation its
11.28 written recommendations, including any draft legislation necessary to implement the
11.29 recommendations.

11.30 Subd. 5. **Sunset.** The task force shall sunset the day after submitting the report
11.31 under subdivision 4, or February 2, 2015, whichever is earlier.

11.32 **EFFECTIVE DATE.** This section is effective the day following final enactment.

11.33 Sec. 17. **REPEALER.**

11.34 Minnesota Statutes 2012, section 72A.327, is repealed.

72A.327 HEALTH CLAIMS; RIGHTS OF APPEAL.

(a) An insured whose claim for medical benefits under chapter 65B is denied because the treatment or services for which the claim is made is claimed to be experimental, investigative, not medically necessary, or otherwise not generally accepted by licensed health care providers and for which the insured has financial responsibility in excess of applicable co-payments and deductibles may appeal the denial to the commissioner.

(b) This section does not apply to claims for health benefits which have been arbitrated under section 65B.525, subdivision 1.

(c) A three-member panel shall review the denial of the claim and report to the commissioner. The commissioner shall establish a list of qualified individuals who are eligible to serve on the panel. In establishing the list, the commissioner shall consult with representatives of the contributing members as defined in section 65B.01, subdivision 2, and professional societies. Each panel must include: one person with medical expertise as identified by the contributing members; one person with medical expertise as identified by the professional societies; and one public member. The commissioner, upon initiation of an arbitration, shall select from each list three potential arbitrators and shall notify the issuer and the claimant of the selection. Each party shall strike one of the potential arbitrators and an arbitrator shall be selected by the commissioner from the remaining names of potential arbitrators if more than one potential arbitrator is left. In the event of multiparty arbitration, the commissioner may increase the number of potential arbitrators and divide the strikes so as to afford an equal number of strikes to each adverse interest. If the selected arbitrator is unable or unwilling to serve for any reason, the commissioner may appoint an arbitrator, which will be subject to challenge only for cause. The party that denied the coverage has the burden of proving that the services or treatment are experimental, investigative, not medically necessary, or not generally accepted by licensed health care professionals. In determining whether the burden has been met, the panel may consider expert testimony, medical literature, and any other relevant sources. If the party fails to sustain its burden, the commissioner may order the immediate payment of the claim. All proceedings of the panel and any documents received or developed by the review process are nonpublic.

(d) A person aggrieved by an order under this section may appeal the order. The appeal shall be pursuant to section 65B.525 where appropriate, or to the district court for a trial de novo, in all other cases. In nonemergency situations, if the insurer has an internal grievance or appeal process, the insured must exhaust that process before the external appeal. In no event shall the internal grievance process exceed the time limits described in section 72A.201, subdivision 4a.

(e) If prior authorization is required before services or treatment can be rendered, an appeal of the denial of prior authorization may be made as provided in this section.

(f) The commissioner shall adopt procedural rules for the conduct of appeals.

(g) The permanent rulemaking authority granted in this section is effective June 2, 1989, regardless of the actual effective date of January 1, 1990.