A bill for an act

relating to state and local government; establishing the Commission on Service Innovation.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA:

Section 1. **COMMISSION ON SERVICE INNOVATION.**

Subdivision 1. **Establishment.** The Commission on Service Innovation is established to provide the legislature with a strategic plan to reengineer the delivery of state and local government services, including the realignment of service delivery by region and proximity, the use of new technologies, shared facilities, and other means of improving efficiency.

Subd. 2. **Membership.** (a) The commission consists of 15 members, appointed as follows:

(1) one representative of the Minnesota Chamber of Commerce;

(2) one representative of the Minnesota Business Partnership;

(3) one representative of the McKnight Foundation;

(4) one representative of the Wilder Foundation;

(5) one representative of the Bush Foundation;

(6) one representative of the Association of Minnesota Counties;

(7) one representative of the League of Minnesota Cities;

(8) one representative of the University of Minnesota;

(9) one representative of the Minnesota State Colleges and Universities;

(10) one representative of the Minnesota Association of School Administrators;

(11) one representative of the American Federation of State, County, and Municipal Employees;

(12) one representative of Education Minnesota;

(13) one representative of the Service Employees International Union;

(14) one representative of the Minnesota High Tech Association; and

(15) the state chief information officer.

(b) The appointments required by this section must be completed by June 30, 2010. Appointing authorities shall notify the state chief information officer when making their appointments. The members of the commission shall serve at the pleasure of the appointing authorities.

Subd. 3. **Organization.** (a) Within two weeks after completion of the appointments under subdivision 2, the state chief information officer shall convene the first meeting of the commission. The state chief information officer shall provide meeting space for the commission. The commission shall select a chair from its appointed membership at the first meeting. Members of the legislature may attend the meetings of the commission and participate as nonvoting members of the commission.

(b) The commission shall provide notice of its meetings to the public and to interested members of the legislature. The commission shall post all reports required under this section on the Legislative Coordinating Commission Web site.

(c) The commission may solicit and receive private contributions. The commission may use the contributions to provide per diem payments to voting members as determined by the commission. No public money may be used to provide payment of per diems or expenses for members of the commission. The commission may hire staff to assist the commission in its work.

(d) The commission shall solicit and coordinate public input. The commission must use its best efforts to maximize public involvement in the work of the commission, including the use of best practices in social media. The commission shall give strong consideration to the retention of an expert in the use of social media to assist in public outreach and involvement.

Subd. 4. **Reporting.** (a) Beginning August 1, 2010, the commission shall publish monthly reports on its progress, including a description of upcoming agenda items.

(b) By January 15, 2011, the commission shall report to the chairs and ranking minority members of the legislative committees and divisions with jurisdiction over state government policy and finance regarding its work under this section, and with a strategic plan containing findings and recommendations to improve state and local government delivery of public services. The strategic plan must specify:

(1) how to enhance the public involvement and input as the public uses state and local government services and public schools;

(2) how technology can be leveraged to reduce costs and enhance quality;

(3) how service innovation will conserve substantial financial resources; and

(4) the design for a platform that will facilitate high-quality innovation and change in the future.

The strategic plan shall also provide a process to review and modify recommendations at regular intervals in the future based on specific results measured at regular intervals.

The strategic plan shall also include any proposed legislation necessary to implement the commission's recommendations.

Subd. 5. **Expiration.** This section expires after the commission submits the report required under subdivision 4, paragraph (b).