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State of Minnesota

HOUSE OF REPRESENTATIVES

NINETIETH SESSION

H. F. No. **2065**

03/02/2017 Authored by Gruenhagen, Loonan, Pugh, Fischer and Lohmer
The bill was read for the first time and referred to the Committee on Health and Human Services Reform

1.1 A bill for an act
1.2 relating to health; modifying record and data provisions for quality of care
1.3 complaints; amending Minnesota Statutes 2016, section 62D.115, subdivision 4.

1.4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF MINNESOTA:

1.5 Section 1. Minnesota Statutes 2016, section 62D.115, subdivision 4, is amended to read:

1.6 Subd. 4. **Records.** Each health maintenance organization shall maintain records of all
1.7 quality of care complaints and their resolution and retain those records for five years.
1.8 Notwithstanding section 145.64, a record of the resolution of a complaint, including the
1.9 conclusion of an investigation and any corrective action plan, must be provided to the
1.10 commissioner upon request. Information provided to the commissioner according to this
1.11 subdivision is classified as confidential data on individuals or protected nonpublic data as
1.12 defined in section 13.02, subdivision 3 or 13, provided that information that does not identify
1.13 individuals is accessible to the enrollee or the individual who made the complaint.